

<p><b>PHYSICAL ADDRESS</b>  169 Trumpeters Loop  The Wilds  Pretoria  012-940-8285  <a href="http://www.the-wilds.co.za">www.the-wilds.co.za</a></p>		<p><b>POSTAL ADDRESS</b>  PO Box 28951  Sunnyside  Pretoria  0132</p> <p><b>REGISTRATION NUMBER</b>  2003/008761/08</p>
--	---	---

Friday 19 September 2025

To all owners  
The Wilds

## **BILLING OF REFUSE REMOVAL AND CITY CLEANING: FURTHER CLARITY ON THE WASTE LEVY DISPUTES**

Despite being set aside by the courts, the City Cleansing Levy has been reinstated on the accounts of City of Tshwane residents.

Residents are receiving their September accounts with the levy included and backdated to July 2025 as miscellaneous charges or waste adjustment fees.

The City of Tshwane is acting against a court order by levying this amount, and we urge residents to dispute it.

According to Article 102 of the Municipal System Act, residents have the right to dispute an amount on their account and then withhold payment of the disputed amount (it remains important to pay the rest of the municipal account to avoid credit control actions).

We therefore urge residents to dispute the city cleansing levy item on their account by following the process below:

- 1 log a query on [www.e-tshwane.co.za](http://www.e-tshwane.co.za)
- 2 Once you have received a reference number from e-tshwane.co.za, complete an official dispute form (and submit to [Disputes@TSHWANE.GOV.ZA](mailto:Disputes@TSHWANE.GOV.ZA)).
- 3 The City of Tshwane should then issue you a dispute number. Once this is received, the municipal system acts to permit every resident to withhold payment of that section of their bill

The HOA has been engaging with the City of Tshwane to address the incorrect billing of refuse removal against the individual accounts of property owners where this service is rendered by the appointed service provider, Global Waste. Our correspondence with the Council is ongoing, and we provided evidence to them.

We have also updated our website to assist members with documents, which can be downloaded.

[www.the-wilds.co.za](http://www.the-wilds.co.za)

HOA

### **DIRECTORS**

F v Eeden, W Herbst, W Jv Rensburg, C Myburgh, W Strydom, A Philippou, G Muller