

	REQUEST FOR VIDEO FOOTAGE AND ACCESS CONTROL INFORMATION	2025-02-11
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General Notice

THE WILDS POLICY POSITION ON REQUESTS FOR PERSONAL INFORMATION

At the outset, we wish to clarify that The Wilds has no objection to sharing information (including personal information as contemplated in terms of the Protection of Personal Information Act, 2013 (“POPIA”) with any requester thereof. [Member, resident, or 3rd party]

We are however statutorily obligated to ensure that any request for information is carefully considered, especially if a request may expose The Wilds to the risk associated with non-compliance with the provisions of POPIA or exposes any data subject [resident, member, visitor, contractor, or other] to the risk associated with sharing personal information to which a requester does not require, nor is entitled to it.

The CCTV cameras, video footage, and access control systems are applied for:

- a) Detecting and prevention of crime within the Wilds
- b) Protection and investigation of damage to The Wild’s infrastructure
- c) Assisting in the enforcement of applicable rules and regulations

CCTV FOOTAGE

CCTV footage stores personal information and The Wilds is seen as a responsible party in terms of POPIA. The Wilds cannot share CCTV footage with any party requesting the same, save for a purpose that can be justified in terms of POPIA and the applied reasons.

ACCESS CONTROL SYSTEMS AND CAPTURED INFORMATION

The Wilds can also not provide access to the estate or any personal information on a data subject, access logs, or others. It is specifically noted that information on time and attendance will not be shared with any employer of a domestic, gardener, contractor, or service provider.

Any request for CCTV forage or access control information will only be shared if it complies with POPIA, and through a Court order or verified investigation where The Wilds will be compelled to do so.

Any request(s) for information will be handled through the procedure outlined in our PAIA Manual, which can be found on our website at this location - <https://www.the-wilds.co.za/wp-content/uploads/2024/04/24-04-10-THE-WILDS-HOA-PAIA-MANUAL-Updated-Final.pdf>

In closing, we reiterate that The Wilds’ position is not aimed at unnecessarily encumbering a request, but rather to ensure that we are taking the required steps to protect the rights of data subjects whose personal information may be disclosed pursuant to a request.