



**CIRCULAR  
BARKING DOGS**

**2025-02-03**

To all residents,

We are writing to you to address a growing concern within The Wilds regarding noise disturbance caused by the excessive barking of dogs.

The HOA understands that pets are an important part of many households and appreciates the care given.

However, the prolonged impact that a barking dog[s] may have on an individual or individuals, can create animosity and discomfort. How individuals perceive and experience disturbance also varies and will impact how the problem is addressed.

The HOA applies several rules regarding the keeping of pets. [[www.the-wilds.co.za](http://www.the-wilds.co.za)]

Managing complaints of dogs barking continuously is a time-consuming investigation and also includes emotional dialogue which is not necessarily resolved promptly.

The HOA values the well-being of all pets and believes that through mutual respect and understanding a harmonious and peaceful environment can be maintained.

The security committee resolved that barking dogs may be related to a security issue however they have applied the following which was communicated to all residents in 2024.

- a) If a resident believes that the continuous barking may be related to a security matter the control room may be contacted.
- b) All complaints reported to the security control room will result in the security service provider contacting the resident [dog owner] and ascertaining if all is in order.
- c) If there is no answer the security service provider will investigate.
- d) The security service provider, if there is no security threat will close the matter.

Residents can report ongoing complaints of barking dogs via the website: [www.the-wilds.co.za](http://www.the-wilds.co.za)  
[Contact us, complaints]

This will result in the matter being tabled for further action and investigation, which may result in the parties being requested to attend an in-person consultation with the rules and fines committee.

Complaints must also be lodged with the SPCA, SAPS, or the City Of Tshwane applying the applicable bylaws. [[tmpdcomplaints@tshwane.gov.za](mailto:tmpdcomplaints@tshwane.gov.za)]