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Wednesday, 22 January 2025

To: All owners and residents,

GENERAL CIRCULAR – DATABASE UPDATE – ACCESS CONTROL SYSTEMS

The Security Committee has been engaged in data and system cleanup projects for some time.

The main reasons for this extensive and complicated project are because of amongst others:

- a) Persons registered on the system do not visit the registrations office at Gate 1 to update and or remove details when:
 - i. They will no longer reside at the Estate
 - ii. Vehicles are bought and sold
 - iii. They do not complete the onboarding process which starts with the App registration process

- b) Historic data which has been duplicated affects the license conditions and limitations.

The final phase of the project is to ensure that all systems used are a true reflection of the data that is required and accurate.

*To achieve this, the systems of enrolling ****new persons, vehicles, and others**** will have to be deactivated and no new enrollments will be possible for the period Thursday, 23 and Friday, 24 January 2025.*

This process may create some discomfort, yet it is necessary and the only viable option to achieve the desired outcome.

The cleanup process will also involve the removal of unused biometrics, RF Tags, and others.

Any owner and / or resident who experiences issues and who is still required to be active on the system following the cleanup must email the Estate Office and / or Glovent support system for assistance.

We thank everyone for their assistance and patience in this very important process.

DIRECTORS

F v Eeden, W Herbst, W Jv Rensburg, C Myburgh, W Strydom, A Philippou, G Muller